

Office Hours:

Monday - Friday
8:00 am - 5:00 pm

After hours answering service also available.

256-7471

Burtrum
Greenwald
Grey Eagle
Meire Grove
Melrose
New Munich
Spring Hill

351-1460

Sauk Centre

548-3200

Farming
St. Martin

597-3333

Richmond
Roscoe

764-7600

Eden Valley
Kimball
Kingston
Manannah
Marty
St. Nicholas
Watkins

www.diversicom.net

Internet Help Desk:

Monday - Friday
8:00 am - 9:00 pm

Saturday
10:00 am - 5:00 pm

Phone

256-8324
597-8324
351-8324
764-8324



SPEED brings viewers closer to the action than any other network, with coverage so authentic, so engaging you can smell the fuel and get the adrenaline rush. SPEED is at the track every weekend, surrounding the races and bringing LIVE coverage, breaking news and much more.

You can find SPEED on Channel 121. Don't have it in your current TV tier? Call today and we'll get you moved up to the next tier with more channels and more choices!

Recycle Week April 26th - Go Green!

We will once again offer free computer recycling April 26th through the 30th. Just bring your no-longer-working equipment into our Melrose or Sauk Centre offices and we'll dispose of it properly at no cost to you.

Monitor recycling is also available for a small fee. For personal PCs only, not intended for large business use.



Spring Cleaning for Your Computer!

Don't forget to clean out any dust-bunnies, spyware and viruses from your computers and update your anti-virus software after a winter of intense Internet surfing! Maintaining a healthy computer keeps it running fast and efficient while also protecting all of your personal and confidential information.

Contact Diversicom's **Redneck Techs** to schedule your computer maintenance. Our team of professionals is standing by ready to service all your computer and networking needs.

Call today, 256-9944, 597-9944, 764-9944 or 351-9944.



Call Before You Dig - it's the Law!

Protect yourselves and your property against underground utility damage and liability. Find out where the underground utility lines might be buried before you dig. Everyone in Minnesota must call Gopher State One Call (GSOC) before digging. If the owner contracts with a professional excavator to do the excavation, then the professional excavator is responsible for calling GSOC. The digger will need to provide information about the work site when he calls. This is a free service.

Dial 811 or 800.252.1166

FREE INTERNET CLASSES

Eden Valley High School

Computer Lab Room 127
7:00 - 9:00 p.m.
• April 5, 2010
• April 6, 2010

Melrose Area High School

Computer Lab Room 105
7:00 - 9:00 p.m.
• April 19, 2010
• April 20, 2010

TAP LIFELINE CREDIT

You are eligible for TAP Assistance if you participate in one or more of the following: Medicaid, Food Support, Minnesota Family Investment Program, Supplemental Security Income, Federal Public Housing Assistance, Low-Income Energy Assistance, National School Free Lunch Program, Temporary Assistance to Needy Families, Bureau of Indian Affairs Program, or if your income is below 135% of the Federal Poverty Income guideline.

Federal Poverty Income Guideline According to Number in Household

1 - \$14,621	5 - \$34,817
2 - \$19,670	6 - \$39,866
3 - \$24,719	7 - \$44,915
4 - \$29,768	8 - \$49,964

Each Additional Person - \$5,049

For more information, please contact our office.

What's on my bill?

911 Surcharge: This is a mandated fee that all telephone companies must contribute to. It helps maintain the Minnesota 911 emergency networks.

Access Line Charge: This was instituted to cover the costs associated with the interstate access to the local phone network. This is a federally regulated fee.

EAS (Extended Area Service): Some exchanges have cities added to their local calling area and are able to call other cities without incurring long distance for a monthly fee. In order for EAS to be installed, your community must vote it in.

Federal Tax: This is a 3% tax that is mandated by the Federal Government. It is imposed on all telecommunications services.

Franchise Fees: This is a tax imposed by cities where Cable TV service is provided.

FUSC (Federal Universal Service Charge): Because telephones provide a vital link to emergency services, to government services and to surrounding communities, the USF (Universal Service Fund) helps to make phone service affordable and available to all Americans, including assisting schools, libraries, and

rural health care consumers. Congress has mandated that all telephone companies providing interstate service must contribute to the USF fund.

Local Service: This is your basic monthly charge for dial tone service from your telephone company.

Optional Services: These are charges for added services such as inside wire maintenance, voice mail, caller ID, etc.

State Taxes: This is a 6.875% charge imposed by the state of Minnesota and local and municipal governments on goods and services.

TAP: This stands for "Telecommunications Assistance Program". TAP is a mandated fee charged on each telephone line you have (not including cellular phones). It is used to help provide telephone service to Minnesota's low-income residents.

TAM: This stands for "Telecommunications Access Minnesota". This fee is charged on each line you have. It is used to help provide telephone service to people who are deaf, hard of hearing, or speech impaired.

Automatic Bill Pay

Choosing automatic payments for your Diversicom bill can simplify your bill paying process. You have the option of having your bill automatically deducted from your bank account or charging your monthly bill to Visa, MasterCard or Discover. You will continue to receive your monthly bill as usual, with payments being processed on the 15th of each month.



I authorize Diversicom and the financial institution or credit card company named below to initiate entries to the account indicated. I understand that Diversicom must have written notice at least 30 days in advance of the date I wish to cancel this service. I understand that service will be discontinued if two payments are returned due to insufficient funds during a 12-month period.

Automatic Bill Pay

FOR WITHDRAWAL FROM CHECKING / SAVING ACCOUNTS:

Name of Financial Institution: _____

Routing Number 1: _____:1
(located on the lower left of your check)

Account Number: _____

Please circle one: Checking or Savings

Name as it appears on telephone bill: _____ Date: _____

Signature of account / card holder: _____ Date: _____

Diversicom Account Number: _____ (one form per account number)

FOR WITHDRAWAL FROM CREDIT / DEBIT CARD:

Card Number : _____

Expiration Date: _____ / _____ / _____

V Code: _____ (last 3 digits on back of card)

Please circle one: VISA MasterCard Discover

If you wish to sign up for Auto Pay, you may return this form with your bill payment.

* Please attach an unsigned check marked **VOID** with complete account number and financial institution name indicated.